

# Alexandra Murray | Life Coach

## Coaching Agreement

This Agreement is entered into by and between: **Alexandra Murray (Coach)** and **The Client** whereby Coach agrees to provide Coaching Services for Client focusing on the following topics/results/outcomes/goals attached to this Agreement as Schedule A.

### DESCRIPTION OF COACHING:

Coaching is a partnership (defined as an alliance, not a legal business partnership) between the Coach and the Client in a thought-provoking and creative process that inspires the client to maximize personal and professional potential. It is designed to facilitate the creation/ development of personal, professional, or business goals and the development and implementation of a strategy/plan for achieving those goals.

### 1) Coach-Client Relationship

A.

The Coach agrees to maintain the ethics and standards of behavior established by the Association for Coaching “(AC)” global codes of ethics. It is recommended that the Client review the AC Code of Ethics and the applicable standards of behavior - <https://www.associationforcoaching.com/page/AboutCodeEthics>

B.

The Client is solely responsible for creating and implementing his/her own physical, mental, and emotional well-being, decisions, choices, actions, and results arising from or resulting from the coaching relationship and his/her coaching calls and interactions with the Coach. As such, the Client agrees that the Coach is not and will not be liable or responsible for any actions or inaction or any direct or indirect result of any services provided by the Coach. The Client understands coaching is not therapy; it does not substitute for therapy if needed and does not prevent, cure, or treat any mental disorder or medical disease.

C.

The Client further acknowledges that he/she may terminate or discontinue the coaching relationship at any time.

D.

The Client acknowledges that coaching is a comprehensive process that may involve different areas of his or her life, including work, finances, health, relationships, education, and recreation. The Client agrees that deciding how to handle these issues, incorporate coaching principles into those areas, and implementing choices is exclusively the Client's responsibility.

E.

The Client acknowledges that coaching does not involve the diagnosis or treatment of mental disorders as defined by the American Psychiatric Association and that coaching is not to be used as a substitute for counseling, psychotherapy, psychoanalysis, mental health care, substance abuse treatment, or other professional advice by legal, medical or other qualified professionals and that it is the Client's exclusive responsibility to seek such independent professional guidance as needed. If the Client is currently under the care of a mental health professional, it is recommended that the Client promptly inform the mental health care provider of the nature and extent of the coaching relationship agreed upon by the Client and the Coach.

F.

The Client understands that in order to enhance the coaching relationship, the Client agrees to communicate honestly, be open to feedback and assistance, and to create the time and energy to participate fully in the program.

## **2) Services**

Alexandra Murray

Of Alexandra Murray Life Coaching

The parties agree to engage in a **2 (120-minute session)** day(s) Coaching Program **over in-person at** (608 East Hickory Street, Ste 128, Denton, TX 76205) for meetings. Coach will be available to Client by e-mail or in the secure platform, Delenta, provided to the client in between scheduled meetings as defined by the Coach, Coach may also be available for



additional time, per Client's request on a prorated basis rate of **\$0.00** (for example, reviewing documents, reading or writing reports, engaging in other Client related services outside of coaching hours).

### 3) Schedule and Fees

This coaching agreement is valid as of the fee is **valued at pre-determined \$67** (amount in advance if applicable) and/or **--** in full based on starting from **the first session with the client**. The calls/meetings shall be **60 minutes**. If rates change before this agreement has been signed and dated, the prevailing rates will apply. The refund policy in effect for the term of this Agreement is as follows:

### 4) Procedure

The time of the coaching meetings and/or location will be determined by Coach and Client based on a mutually agreed upon time. The Client will book all scheduled calls through their Delenta.com account and be on time for their Zoom call. The coach will wait 10 minutes for the client to get on the call before considering the coaching call canceled by the client. The client will then be responsible for rescheduling the missed call. If, for any reason, the client and the coach cannot connect via Zoom due to technical difficulties, the client has two options: we can continue the call via phone or reschedule the coaching call. If the client chooses to continue via cell, they can call the Coach at the following number: **214-707-5767**. If the Coach will be at any other number for a scheduled call, Client will be notified prior to the scheduled appointment time.

### 5) Confidentiality

This coaching relationship, as well as all information (documented or verbal) that the Client shares with the Coach as part of this relationship, is bound by the principles of confidentiality outlined in the AC Code of Ethics. However, please be aware that the Coach-Client relationship is not considered a legally confidential relationship (like the medical and legal professions). Thus, communications are not subject to the protection of any legally recognized privilege. The Coach agrees not to disclose any information pertaining to the Client without the Client's written consent. The Coach will not disclose the Client's name as a reference without the Client's consent.

*Confidential Information* does not include information that: (a) was in the Coach's possession prior to its being furnished by the Client; (b) is generally known to the public or



in the Client's industry; (c) is obtained by the Coach from a third party, without breach of any obligation to the Client; (d) is independently developed by the Coach without use of or reference to the Client's confidential information; or (e) the Coach is required by statute, lawfully issued subpoena, or by court order to disclose; (f) is disclosed to the Coach and as a result of such disclosure the Coach reasonably believes there to be an imminent or likely risk of danger or harm to the Client or others; and (g) involves illegal activity. The Client also acknowledges his or her continuing obligation to raise any confidentiality questions or concerns with the Coach in a timely manner.

## 6) Release of Information

The Coach engages in training and continuing education, pursuing and/or maintaining (Association for Coaching Council) Credentials. That process requires all Clients' names and contact information for possible verification by AC. By signing this agreement, you agree to have only your name, contact information and start and end dates of coaching shared with AC staff members and/or

Other than parties involved in this process for the sole and necessary purpose of verifying the coaching relationship, no personal notes will be shared.

According to the ethics of our profession, topics may be anonymously and hypothetically shared with other coaching professionals for training, supervision, mentoring, evaluation, and for coach professional development and/or consultation purposes.

## 7) Cancellation Policy

Client agrees that it is the Client's responsibility to notify the Coach [24](#) (number of) hours in advance of the scheduled call(s)/meetings). Coach reserves the right to bill Client for a missed meeting. Coach will attempt in good faith to reschedule the missed meeting. In light of the sliding scale agreement established with the client, it is important to note that if the client does not attend scheduled sessions or cancels more than two consecutive times without prior notification to the Coach (via text, email, or phone call), the Coach reserves the right to terminate this agreement. Such termination would occur without reimbursement for any funds expended up to that point.



## 8) Record Retention Policy

The Client acknowledges that the Coach has disclosed his/her record retention policy with respect to documents, information and data acquired or shared during the term of the Coach-Client relationship. Such records will be maintained by the Coach in a format of the Coach's choice (print or digital/electronic) for a period of not less than **two** years.

## 9) Termination

Either the Client or the Coach may terminate this Agreement at any time with **15** days written notice. Client agrees to compensate the Coach for all coaching services rendered through and including the effective date of termination of the coaching relationship.

## 10) Limited Liability

Except as expressly provided in this Agreement, the Coach makes no guarantees, representations or warranties of any kind or nature, express or implied with respect to the coaching services negotiated, agreed upon and rendered. In no event shall the Coach be liable to the Client for any indirect, consequential or special damages. Notwithstanding any damages that the Client may incur, the Coach's entire liability under this Agreement, and the Client's exclusive remedy, shall be limited to the amount actually paid by the Client to the Coach under this Agreement for all coaching services rendered through and including the termination date.

## 11) Entire Agreement

This document reflects the entire agreement between the Coach and the Client, and reflects a complete understanding of the parties with respect to the subject matter. This Agreement supersedes all prior written and oral representations. The Agreement may not be amended, altered or supplemented except in writing signed by both the Coach and the Client.

## 12) Dispute Resolution

If a dispute arises out of this Agreement that cannot be resolved by mutual consent, the Client and Coach agree to attempt to mediate in good faith for up to **45** after notice given. If the dispute is not so resolved, and in the event of legal action, the prevailing party shall be entitled to recover attorney's fees and court costs from the other party.

### **13) Severability**

If any provision of this Agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If the Court finds that any provision of this Agreement is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

### **14) Waiver**

The failure of either party to enforce any provision of this Agreement shall not be construed as a waiver or limitation of that party's right to subsequently enforce and compel strict compliance with every provision of this Agreement.

### **15) Applicable Law**

This Agreement shall be governed and construed in accordance with the laws of [Texas, USA](#), without giving effect to any conflicts of laws provisions.

### **16) Binding Effect**

This Agreement shall be binding upon the parties hereto and their respective successors and permissible assigns.

Please sign both copies and return one copy of this Client Agreement prior to the first scheduled coaching meeting. Retain one copy for your records and mail the other to:

CLIENT:

CLIENT SIGNATURE:

COACH: [Alexandra Murray, Unleash You Coaching](#)

COACH SIGNATURE